

**DICTAPHONE
ENTERPRISE EXPRESS®**



Enterprise Express®

*Dictation, transcription, report management
system for high-efficiency patient information
management.*

Dictaphone

Dictaphone's Enterprise Express[®] is the industry standard dictation/transcription system proven to significantly reduce transcription costs and speed report turnaround time through the efficient creation and distribution of medical reports. System scalability and flexibility ensure Enterprise Express adapts to the diverse requirements of any size healthcare organization—across multiple departments and geographic locations. An investment in Enterprise Express also helps you keep pace with the latest advances in patient information management technology including speech recognition and valuable clinical applications.

Enterprise Express is comprised of two core software suites...

1

VoiceSystem software:

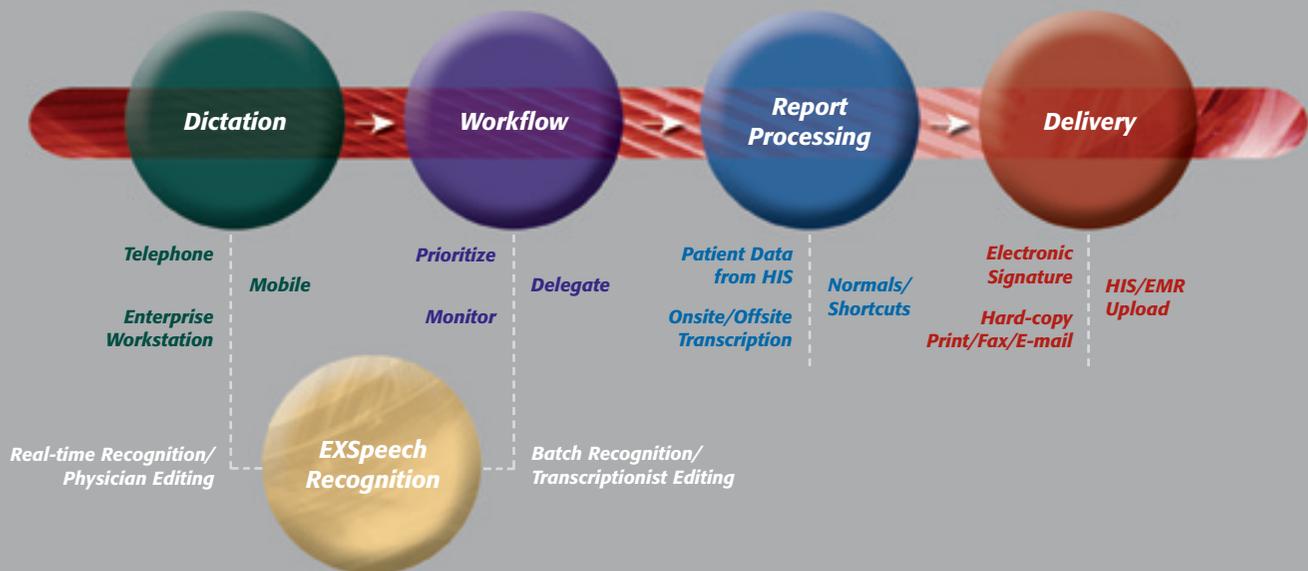
a powerful set of applications that establishes efficient dictation workflow to maximize transcription resources and enhance report turnaround.

Superior Pooling Capabilities—Automatically manage, prioritize, and delegate dictation based upon your organization's priorities.

Flexible Dictation Input—Match each physician's dictation workflow with telephone, PC dictation, or mobile dictation options.

Remote Transcription—Save costs and retain your best employees by supporting at-home transcription with TransNet PC software.

Comprehensive System Control—Maintain control and monitor transcription productivity with software features that track the entire transcription process.



2

Text System software:

a complementary set of applications to maximize transcription productivity with intelligent report distribution capabilities and integration with patient information systems.

Highly Productive Transcription—Specialized transcription software reduces keystrokes and automates daily operations.

Intelligent Report Routing—Automatic routing of completed reports to match complex workflows with distribution options to network printers, fax machines, and e-mail addresses.

Electronic Integration—Leverage your HIS/RIS or Practice Management systems investment with electronic integration to share key patient data and medical reports.

Report View/Electronic Signature—Remove inefficiencies from a paper-based signature process with browser-based electronic signature.

Report Templates—Match your organization’s unique documentation requirements with customizable report templates that minimize transcriptionist formatting time.

Enterprise Express®

VoiceSystem Software—Dictation System

Dictation continues to be the preferred method of medical documentation because it is highly efficient for physicians, saving them valuable time for patient care. The Enterprise Express VoiceSystem offers a complete dictation solution designed to be an integral part of your healthcare information system. System administrators are given complete control to establish how users interact with the VoiceSystem and how transcription workflow is prioritized.

VOICESYSTEM SOFTWARE—DICTATION SYSTEM

Balanced Transcription Priorities

Whether dealing with traditional transcription or editing of speech-recognized documents, HIM administrators want complete workflow management control. Enterprise Express VoiceSystem delivers this control via rich work routing capabilities, Pooling Scripts, Target Times, Job Filters, and Priority settings that let you balance transcription priorities on-the-fly. Multiple criteria can be used to define each job pool for extremely refined workflow management. The software is very easy to use so administrators can respond to changing priorities quickly.

Remote Transcription

Manage a geographically dispersed transcription staff with TransNet software. Remote transcriptionists connect over your network or the Internet to Enterprise Express to receive voice files and associated patient data through the PC, eliminating the need for transcribe stations and analog phone lines. Transcriptionists can also work off-line to minimize telecommunication charges. VPN solutions offer the highest levels of security to encrypt protected health information (PHI).

Leverage IT Investment

The Enterprise Express platform saves valuable IT resources by leveraging existing network/Internet infrastructure. Built on Microsoft Windows® 2000 Server and SQL Server® technologies, Enterprise Express uses standard network protocols to establish system connectivity. The VoiceSystem is available in several configurations to fit the needs of healthcare facilities of all sizes. Maintenance and support costs are controlled through the use of standard computer hardware components. Further, redundancy and backup options provide high system up time.

Comprehensive System Control

Enterprise Express lets organizations efficiently setup and maintain user privileges and settings through user-friendly software. Master Profiles minimize setup time by creating group settings and assigning users to appropriate groups. Job Lister enables quick lookup by transcriptionists and administrators of the status of all dictations on the system, while the Client Viewer application gives a complete picture of total system activity, with the ability to verify who is logged on the system, what applications users are accessing and duration. Optional REX™ (Reports For Enterprise Express) software lets you easily monitor transcription productivity on an individual basis with a customizable reporting package that includes incentive levels, line count, and weighting factors.

RIS Integration

Radiology or Pathology departments can easily integrate their Radiology Information Systems (RIS) with the Enterprise Express VoiceSystem to share key patient information. The optional RIS Integration ensures all exams are complete by sharing and updating patient, physician, and exam information. Bar code options dramatically improve the dictation workflow for the physician.

Workflow

Job ID	Status	Site	Site (Text)	Q. User ID	Q. Name	Field 1	Date S. C.	Date O. C.
124	RDV	1	<Default>	4	DeVie, Jack	69	957902	11/21/2003 08:26
125	RDV	1	<Default>	17	Khney, Cosmo	73	795564	11/21/2003 08:26
130	RDV	1	<Default>	7	Agosti, Heather	10	314503	11/21/2003 08:26
134	RDV	1	<Default>	5	Wilmington, Eddie	07	996139	11/21/2003 08:26
138	RDV	1	<Default>	22	Squire, Rita	27	289105	11/21/2003 08:26
139	RDV	1	<Default>	13	Star, Kelly	77	844887	11/21/2003 08:26
140	RDV	1	<Default>	18	Thomas, Tanya	82	775262	11/21/2003 08:26
141	RDV	1	<Default>	19	Agosti, Richard	94	482343	11/21/2003 08:26
142	RDV	1	<Default>	15	Star, Paul	68	182763	11/21/2003 08:26
143	RDV	1	<Default>	17	Khney, Cosmo	93	871475	11/21/2003 08:27
144	RDV	1	<Default>	19	Agosti, Alan	69	422759	11/21/2003 08:26
145	RDV	1	<Default>	2	Blach, Joe	69	897898	11/21/2003 08:26
146	RDV	1	<Default>	13	Star, Eddie	69	954571	11/21/2003 08:26
147	RDV	1	<Default>	12	Costello, Michael	69	954571	11/21/2003 08:26
148	RDV	1	<Default>	22	Squire, Rita	27	289105	11/21/2003 08:26
149	RDV	1	<Default>	9	Sprong, Eric	1	<Default>	<Default>
150	RDV	1	<Default>	24	Agosti, Rita	24	<Default>	<Default>
151	RDV	1	<Default>	20	Barber, Voice Login	4	<Default>	<Default>
152	RDV	1	<Default>	8	Serun, Client Login	8	<Default>	<Default>
153	RDV	1	<Default>	18	Agosti, Client Login	18	<Default>	<Default>
154	RDV	1	<Default>	10	Carroll, Client Login	10	<Default>	<Default>
155	RDV	1	<Default>	17	Khney, Client Login	17	<Default>	<Default>
156	RDV	1	<Default>	6	Agosti, Client Login	6	<Default>	<Default>
157	RDV	1	<Default>	16	DeVie, Client Login	16	<Default>	<Default>
158	RDV	1	<Default>	7	Agosti, Client Login	7	<Default>	<Default>
159	RDV	1	<Default>	9	Anthony, Client Login	9	<Default>	<Default>
160	RDV	1	<Default>	23	Wilson, Client Login	23	<Default>	<Default>
161	RDV	1	<Default>	28	Agosti, Client Login	28	<Default>	<Default>
162	RDV	1	<Default>	23	Costello, Alan	69	946433	11/21/2003 08:26
163	RDV	1	<Default>	11	Costello, Michael	69	276829	11/21/2003 08:26
164	RDV	1	<Default>	2	Blach, Joe	69	666110	11/21/2003 08:26
165	RDV	1	<Default>	23	Wilson, Client Login	23	905953	11/21/2003 08:26
166	RDV	1	<Default>	15	Star, Paul	69	905953	11/21/2003 08:26
167	RDV	1	<Default>	22	Squire, Rita	69	699998	11/21/2003 08:26
168	RDV	1	<Default>	9	Sprong, Eric	69	649886	11/21/2003 08:26
169	RDV	1	<Default>	24	Agosti, Anne	69	754239	11/21/2003 08:26
170	RDV	1	<Default>	19	Agosti, Alan	69	449899	11/21/2003 08:26
171	RDV	1	<Default>	4	DeVie, Jack	69	748373	11/21/2003 08:26
172	RDV	1	<Default>	3	Wilmington, Eddie	69	452322	11/21/2003 08:26
173	RDV	1	<Default>	8	Agosti, Cosmo	69	387975	11/21/2003 08:26
174	RDV	1	<Default>	16	Agosti, Richard	69	954571	11/21/2003 08:26

Monitor, Prioritize, Delegate

FLEXIBILITY FOR PHYSICIAN WORKFLOW

Dictaphone's Enterprise Express® system offers a flexible voice input environment, to meet your various dictation needs:

Telephone Dictation

Telephony is still the primary dictation mode in many institutions, and Enterprise Express VoiceSystem easily connects to existing Private Branch Exchange (PBX) infrastructure. Physicians may dial-in anytime and access full dictation functionality. Further, Dictaphone offers the Connexions® dictation station that provides pre-programmed access to the Enterprise Express VoiceSystem and also acts as a standard telephone. A specially designed hand-set offers physicians complete and efficient dictation control with the touch of a thumb. Connexions stations are available with hands-free, hand-mic, barcode scanner, and OpticMic™ (integrated barcode scanner) options.



Mobile Dictation

Dictaphone also offers a variety of portable dictation/documentation options to meet the demanding workflow of your most mobile physicians.

GoMD™ is a complete suite of PocketPC applications for wireless PDAs. Simply select a name from the list of active patients, choose a worktype, and dictate your report. Dictations are automatically and securely transmitted to the Enterprise Express system for immediate report processing. Reports can also be returned to each provider's PDA for electronic signature.

Mobile physicians familiar with analog cassette recorders will find the digital portable recorder dictation system a simple transition. Connection to a PC via a USB connector provides automatic and rapid dictation upload.



Dictation

Mobile, Telephone, PC

PC Dictation

Dictaphone's Enterprise Workstation™ offers providers a suite of web-based PC applications with powerful tools for documentation creation and management including PC-based dictation, real-time speech recognition, physician report viewing and electronic signature. Physicians use a familiar hand-microphone to efficiently create and manage documentation.



Audit Access

The Enterprise Express system provides access audit reporting and other comprehensive features enabling Administrators to run targeted reports to identify suspect data access activities, helping organizations comply with the Audit Controls standard in the HIPAA Security Standards.



Enterprise Express®

TextSystem Software—Transcription System

The TextSystem was designed to work tightly with the VoiceSystem to maximize transcription productivity by sharing key dictation information. The TextSystem is also the fully optimized platform for Dictaphone's transcription-assisted speech recognition.

TEXTSYSTEM SOFTWARE—TRANSCRIPTION SYSTEM

Highly Productive Transcription

The Enterprise Express TextSystem uses a highly specialized version of Microsoft® Word to maximize medical transcription productivity and minimize ramp up time. Powerful features include “Normals” to insert standard text phrases into reports and ESPs (Expanded Sentences and Phrases) to automatically expand abbreviations with a single keystroke. Finished reports are automatically spell-checked against Stedman's® Medical Dictionary and Drug Reference software before routing and printing.

Electronic Integration

The TextSystem offers integration options to share key patient data with HIS/RIS or Practice Management systems. An Electronic Integration improves transcription productivity by automatically inserting patient data into medical reports. Additionally, reports can be

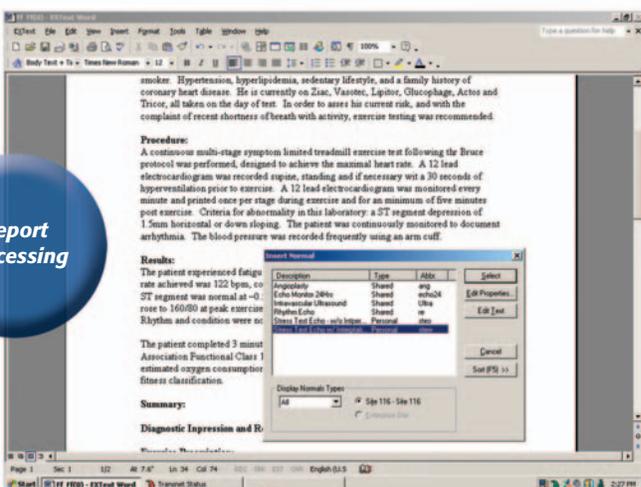
automatically uploaded to data repositories after transcription. Dictaphone has significant HL7 interface expertise in the healthcare industry. Additionally, electronic integration can be achieved using File Transfer technology.

Report Templates

Organizations can create unlimited report templates to match all hospital and clinical documentation needs. Templates are triggered by the report worktype. Further, Report Templates use Tokens to automatically insert key demographic data into reports, saving transcriptionists lookup time and keystrokes.

Report View/Electronic Signature

Electronic signature makes the report approval process for physicians more efficient by significantly reducing the time-consuming “back-and-forth” between physicians and HIM personnel related to report sign-off. Using Enterprise Workstation, physicians can conveniently review, edit, and sign reports on any browser-equipped workstation. Transcribed reports requiring signature are presented in a list with key identifier information. After review and authentication, one click of the signature button signs the report, notifies the transcription system for status update and automatic distribution, and immediately opens the next report in the list for review.



Normals/Shortcuts,
Onsite/Offsite Transcription

INTELLIGENT REPORT ROUTING

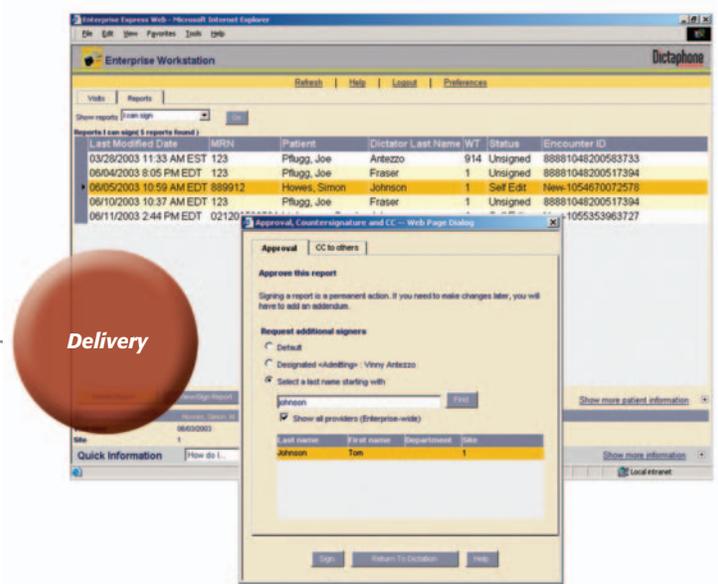
Intelligent report routing is a powerful feature for organizations with complex report workflows. Using routing scripts customized to your workflow, the Enterprise Express® TextSystem automatically determines the destinations for completed reports. Routing scripts can be based upon a variety of criteria including transcriptionist, provider, site, user type, and work type.

Report Distribution

The Enterprise Express TextSystem offers several distribution options to match your needs. Transcribed reports can be distributed by real-time or batch network printing, faxing, or e-mail addresses.

SPEECH RECOGNITION

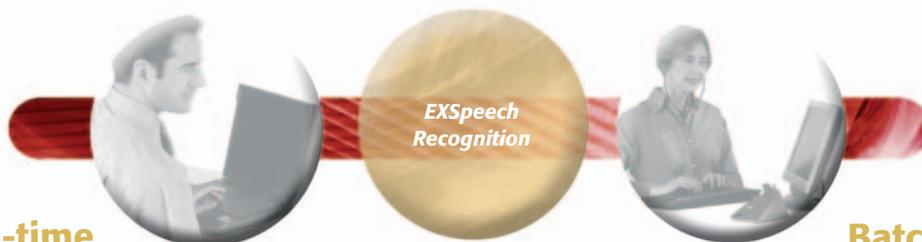
Enterprise Express lets you take full advantage of state-of-the-art speech recognition technology to further reduce transcription costs. EXSpeech™ is highly accurate speech recognition software that processes dictation from the VoiceSystem and delivers draft text reports to transcriptionists for editing. The speech recognition Correction Client works directly with the Enterprise Express TextSystem so that transcriptionists do not need to change software when alternating between editing and traditional typing. Correction software includes many keystrokes and features that optimize editing productivity, creating documented gains of 20%-50% and more. Enterprise Express also supports provider self-editing for "once and done" speech recognition.



Electronic Signature, HIS/EMR Upload, Hard-copy Print/Fax/E-Mail

Dictaphone ichart™

Dictaphone ichart is a convenient option for organizations that want all the benefits of the Enterprise Express platform delivered as part of a comprehensive fee-for-use ASP service, rather than as a large single capital investment. ichart uses the power of the Internet to deliver Enterprise Express functionality. Hardware costs, maintenance, and upgrades are minimized through Dictaphone's centrally managed data center.



**Real-time
Recognition/Physician Editing**

**Batch Recognition/
Transcriptionist Editing**

*For product information please visit
Dictaphone Healthcare Solutions at
www.nuance.com/dictaphone or
call **888-350-4836**.*



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